

Financial Aid Administrator Online Training October 2020

This Information has been compiled by the California Association of Student Financial Aid Administrators (CASFAA).

Title	Business Solutions	Description	Provided By	Start Date	Start Time - PST	Registration Link
Managing Remote Teams		Adapt to the changes of workgin through virtual walls, using knowledge and best practices	Citizens Bank	10/1/20	9:00 AM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Enhancing Your Emotional Intelligence		How well are you at identifying your own emotions? Do you know how to read the emotions of other people? These questions can help determine your level of emotional intelligence (EQ)—which is the ability to understand and manage one’s own emotions as well as those of others. With a high EQ, you can manage conflict, make better decisions, and enhance communication. Join us to learn how to identify your EQ and use it to drive your decisions and behaviors.	Attigo (Ascendium)	10/6/20	9:00 AM	https://www.attigo.com/smart-sessions-0-0-0
Thriving in Change		Seize the opportunity to be resilient during times of transformation or disruption for you and your team	Citizens Bank	10/6/20	9:00 AM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Weird Science: Understanding How your Mind and Emotions Affect Your Money		If you are ready to get serious about taking charge of your finances, you need to start by understanding the link between your mind, your emotions, and your wallet. This fun, 30-minute session will help you identify your unique Money Personality and both the pros and cons of how you handle your money. We'll even leave you with tips to retrain your brain so that you can begin to make intentional spending choices, rather than being ruled by emotions!	Inceptia	10/6/20	9:30 AM	https://www.inceptia.org/resource-center/webinar-oct6-2020/
Education Level (EL) Verification		This webinar for college financial aid administrators explains how EL is tied to Cal Grant lifetime eligibility, & provides methods to identify and verify students who are flagged for EL Verification.	CSAC	10/6/20	11:00 AM	https://csac-ca.gov.zoom.us/webinar/register/WN_5NfYR8uGRy2mFVjVnvy0dQ
The Ins and Outs of Direct Loan Consolidation		Looking for more information to effectively counsel your student loan borrowers on consolidation? Join us as we discuss the pros and cons of consolidation, review the Direct Loan Consolidation application and explore practical and effective counseling tips to use in your office.	FedLoan Servicing (PHEAA)	10/8/20	11:00 AM	https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&service=6
Bridging the Intergenerational Communication Gap		Good communication is the foundation to any team. With it, people absorb and comprehend messages, value differences, and there is stronger cohesion throughout the team. Without it, there is a lack of trust, misunderstandings occur, and a climate of low morale exists. Getting everyone on the same page isn’t always easy, particularly within intergenerational work environments and the varied ways people communicate. Join this interactive webinar to better understand strategies that can lead to real improvements in employee communication, motivation, and productivity.	Attigo (Ascendium)	10/8/20	12:00 PM	https://www.attigo.com/smart-sessions-0-0-0

Understanding Private Student Loan Refinancing		Prepare for the factors to consider before refinancing your student loans and how to best evaluate the options.	Citizens Bank	10/8/20	1:00 PM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Five Ways Student Loans Impact Credit		When your students borrow federal loans, do they understand the impact it will have on their credit reports? Unfortunately, many students don't—but they should. Actions taken on their loans will determine whether they'll have a favorable or unfavorable credit history. Making good decisions can result in them being able to get a job, car, or home but poor ones can diminish their options. Join us as we have identified the five ways federal student loans impact credit and what borrowers can do to build a good credit report.	Attigo (Ascendium)	10/13/20	9:00 AM	https://www.attigo.com/smart-sessions-0-0-0
5 Dysfunctions of a Team		Achieve team success by understanding the causes of organizational politics and avoiding its pitfalls.	Citizens Bank	10/13/20	9:00 AM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Flip the Switch: Top Ways to Digitally Engage with Students	Business Solutions	BYPASS THE LABYRINTH: GUIDE STUDENTS TO DEGREE COMPLETION - Every time we hear a student say, "I give up" and drop out of school, it's a potentially devastating change in their life trajectory. And it's happening too frequently. Colleges are seeing half of those students who drop out every year give up because of the complexity of college costs. The financial aid process is a labyrinth of complex jargon and outdated tech that students, of any caliber, can get lost in. Together, we can crack the financial aid code to understand why students abandon and where your staff can build digital safety nets.	CampusLogic	10/14/20	10:00 AM	https://events.campuslogic.com/FlipTheSwitch
Identity theft & steps to repair your credit		Identity theft happens every two seconds in this country and to people of all ages—from infants to the elderly. Join us to learn simple tips to avoid identity theft along with important steps to repair your credit.	ECMC	10/14/20	10:00 AM	https://www.ecmc.org/schools/training.html
Igniting Your Brand		Brand is more than just a logo and a few colors, it is the essence of who you are and what you do – your mission and values in action. During this session, we'll talk about the value of a brand and the challenges in brand building, with a focus on higher education. Learn four ways to activate your brand, be relevant, and build relationships with Gen Z.	Sallie Mae	10/15/20	11:00 AM	https://salliemaebank.webex.com/salliemaebank/onstage/g.php?MTID=e70ab12b4cfa16748b79692112854eaf8
Identifying and Managing Workplace Stress		Stress is a part of our lives and there's no getting around it. It has become a common problem in the workplace and at home. Life without some challenges would be dull but unresolved or too much stress can play havoc with our health, wallets, and lives. The key is to learn how to identify and manage it. This session will provide you with important tips for handling stress, preventing burnout, and striking a balance.	Attigo (Ascendium)	10/15/20	12:00 PM	https://www.attigo.com/smart-sessions-0-0-0
Managing Remote Teams		Adapt to the changes of workgin through virtual walls, using knowledge and best practices	Citizens Bank	10/15/20	1:00 PM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812

Transfer Entitlement (E2) Program	This webinar for college financial aid administrators discusses eligibility requirements of the Transfer Entitlement Cal Grant, including the awarding process, transfer scenarios, and how to identify and clear AB 840 verification flags in WebGrants.	CSAC	10/15/20	3:00 PM	https://csac-ca.gov.zoom.us/webinar/register/WN_SlC1fhIhQgGnzZNxf0Ulg
Understanding Private Student Loan Refinancing	Prepare for the factors to consider before refinancing your student loans and how to best evaluate the options.	Citizens Bank	10/20/20	9:00 AM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Uploading 2021-22 High School GPAs	This webinar for high school counselors and district staff reviews proper GPA calculations. Attendees will also learn how to submit Non-SSN GPAs both manually and via the batch upload process.	CSAC	10/20/20	11:00 AM	https://csac-ca.gov.zoom.us/webinar/register/WN_kLUNJuX7SwCr0XtNEJtQ3Q
Paying for Graduate Schools	This session highlights the differences between the Federal Grad PLUS Loan and private student loan programs. The focus will be on encouraging responsible borrowing and helping students find the right solutions to help pay for their education.	Sallie Mae	10/21/20	10:00 AM	www.SallieMae.com/FinancialLiteracyTools
Let's Talk! 2021-22 is Coming! 4-Year Publics/Private Nonprofits	Like time and tide, a new FAFSA processing cycle waits for no one. Join your peers to talk about planning for application support and student services for the 2021-22 academic year. Separate times and links for each segment.	Blue Icon Advisors, NASFAA Consulting	10/22/20	8:00 AM	https://www.nasfaa.org/blueicon_lets_talk
Let's Talk! 2021-22 is Coming! Community Colleges/For Profits	Like time and tide, a new FAFSA processing cycle waits for no one. Join your peers to talk about planning for application support and student services for the 2021-22 academic year. Separate times and links for each segment.	Blue Icon Advisors, NASFAA Consulting	10/22/20	9:30 AM	https://www.nasfaa.org/blueicon_lets_talk
Let's Talk! 2021-22 is Coming! Graduate Professional/Clock Hour Schools	Like time and tide, a new FAFSA processing cycle waits for no one. Join your peers to talk about planning for application support and student services for the 2021-22 academic year. Separate times and links for each segment.	Blue Icon Advisors, NASFAA Consulting	10/22/20	11:00 AM	https://www.nasfaa.org/blueicon_lets_talk
Income-Drive Repayment Plans	In this session we will provide an overview of Income-Driven Repayment Plans. We'll cover the eligibility requirements, discuss pros and cons and explore strategies for explaining repayment plans to your student borrowers.	FedLoan Servicing (PHEAA)	10/22/20	11:00 AM	https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&service=6
Student Loan Repayment Basics and Options	Plan for the reality of repaying student loans with this overview of both federal and private student loan repayment, consolidation, and refinance options.	Citizens Bank	10/22/20	1:00 PM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Paying for Graduate Schools	Paying for graduate school: This session highlights the differences between the Federal Grad PLUS Loan and private student loan programs. The focus will be on encouraging responsible borrowing and helping students find the right solutions to help pay for their education.	Sallie Mae	10/22/20	1:00 PM	www.SallieMae.com/FinancialLiteracyTools

New Data Around the Financial Barriers Students Face	Student perceptions about the financial aid experience shape their eventual outcomes. However, a lack of discussion and analytics makes it difficult to improve the student journey. Join us in discussing how minority and low-income students from the Western United States are impacted along this journey and the importance of overcoming financial barriers to persistence that include FAFSA completion and award letter confusion.	CampusLogic	10/22/20	3:00 PM	http://go.campuslogic.com/webinaroctober20
Student Loan Repayment Basics and Options	Plan for the reality of repaying student loans with this overview of both federal and private student loan repayment, consolidation, and refinance options.	Citizens Bank	10/27/20	9:00 AM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812
Decoding the mysteries of consumer credit scores	Consumer credit scores range between 300–850 and represent a consumer's credit risk or the likelihood you will pay your bills on time. The higher the score, the better a borrower looks to potential creditors and lenders. Your score is based on a number of criteria including, number of open accounts, total levels of debt, repayment history, and other factors. Potential creditors use your credit score to evaluate the probability that you will pay your bills on time.	ECMC	10/28/20	10:00 AM	https://www.ecmc.org/schools/training.html
Resolving Conflict in the Workplace	Various personalities, communication styles, and cultural differences are just a few factors that can contribute to tension and conflict in the workplace. Sometimes, we must adjust our sails to change the circumstances and find harmony. It starts with acknowledging that a problem exists and working through the issue(s) so all parties can find peace. With the use of effective conflict resolution techniques, barriers can be broken to find a solution that works for everyone. Join us to discover ways to manage conflict that will produce positive outcomes.	Attigo (Ascendium)	10/29/20	9:00 AM	https://www.attigo.com/smart-sessions-0-0-0
Getting Creative When Problem Solving	Explore the steps to meet the challenges of your work with a new approach.	Citizens Bank	10/29/20	1:00 PM	https://citizensbank.webex.com/citizensbank/onstage/g.php?PRID=ee016a2b049672e2f393720a8fac4812